

Vodafone One Net

Never miss a business call again

Vodafone One Net is a **completely new way of communicating** that merges your landline and mobile calls. All business calls will intelligently find you whether you're in the office or on the move.



Benefits

Never miss a business call again

You can be reached no matter which number your customer dials because your mobile and landline work together as one.

Save up to 20% on your communication costs

Unlimited internal calls, no call forwarding costs and no on-site system to maintain.

Keep things simple on one dependable network

One supplier for your landline and mobile needs means more time for you and your business.

Be local, even when you're not

Add local landline numbers across the UK to help you advertise no matter where you are based.

50%

of workers experience project delays on a weekly basis because a key decision maker can't be reached.

Forrester Research

22%

of monthly deadlines are missed because the right person can't be found at the right time.

Sage Research

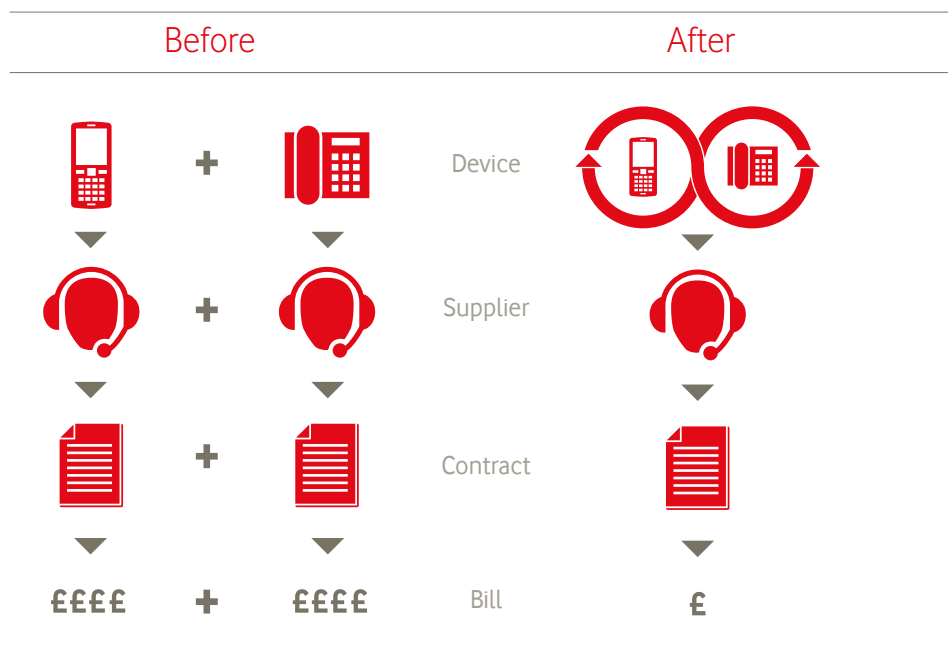
£20,000

The average cost of not responding to a potential new business enquiry is over £20,000.

Critical Response Time Index 2009



With Vodafone One Net your **landline and mobile work together as one**. And with just one supplier you could save up to 20% on your communication costs:



What you get

A complete telephony solution including:

- Mobiles and desk phones
- Calls reach you on either device
- One voicemail
- One simple price plan for all your landline and mobile calls
- One dedicated support team
- One agreement
- Full suite of call management and switchboard features for both devices (such as multi-user hunt groups and auto attendant) hosted and managed safely and securely on Vodafone's global infrastructure.

Getting started in three simple steps

- 1. Consultation** – we will meet with you to discuss your business requirements and together we'll devise a migration plan that's in line with your business needs. We will also appoint a Project Co-ordinator to manage the delivery process on your behalf.
- 2. Set up and migration** – one of our trained engineers will visit your site to set up, configure and test your Vodafone One Net phones and ensure you know how to use them. Our aim is to minimise downtime so individual users will only experience short outages while cabling is rerouted.
- 3. In-life management** – accessing a secure online portal allows you to select and easily configure a full range of account and telephony options – so you are always in full control. You'll also have the support of our dedicated Vodafone One Net service team who are available 24/7 for high-priority issues.

Why Vodafone

- The number one choice for businesses in the UK**
More business users choose the Vodafone network than any other mobile network in the UK, including 70% of FTSE 100 companies (based on independent research).
- Dedicated Business support**
Welcome team – exclusively for business customers, making it a smooth experience to join our network.
More than 600 specialist business advisers, trained to understand your business, available on the phone and in over 150 stores.

To find out more, please contact your Account Manager.

